The AI Future of Emergency Medicine

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In the coming years, artificial intelligence (AI) and machine learning will likely give rise to profound changes in the field of emergency medicine, and medicine more broadly. This article discusses these anticipated changes in terms of 3 overlapping yet distinct stages of AI development. It reviews some fundamental concepts in AI and explores their relation to clinical practice, with a focus on emergency medicine. In addition, it describes some of the applications of AI in disease diagnosis, prognosis, and treatment, as well as some of the practical issues that they raise, the barriers to their implementation, and some of the legal and regulatory challenges they create. [Ann Emerg Med. 2024;84:139-153.]

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SEE EDITORIALS, P. 154, P. 157.

INTRODUCTION

The terms artificial intelligence (AI) and machine learning are often used interchangeably, but machine learning is just one type of AI ([Figure 1\)](#page-1-0). AI pertains to computers performing intelligent, human-like tasks, whereas machine learning, more specifically, has to do with "programming computers to learn from experience."^{[2](#page-9-1)} From its inception, computing has generally applied preformulated rules to inputs or data, but machine learning models make predictions by tuning their internal parameters to the data, in a sense creating their own rules. Deep learning models are, in turn, a subtype of machine learning models that are structured in multilayered networks of parameters (see also the Glossary [Appendix E1, available at [http://www.annemergmed.com\]](http://www.annemergmed.com)), whereas large language models $3-8$ such as Generative Pretrained Transformer (GPT), 9 9 9 Google Bard, 10 and Bidirectional Encoder Representations from Transformers (BERT) 4 4 are a subtype of deep learning models that have a very large number of parameters and generate responses to verbal prompts by processing them as a whole. $11-13$

Because of the rapid progress in the area of machine learning, the result of AI on our working lives in the emergency department (ED) is likely to increase in the near future, and the technology promises to transform both emergency medicine and medicine more broadly. The changes will likely occur in 3 stages: Map, Measure, and Manage [\(Figure 2](#page-2-0)). This article discusses the development of AI in emergency medicine in terms of these overlapping yet differing stages. At each stage, it describes important, related ideas, such as key properties of the models, and recognizes barriers to their development and implementation.

MAPPING STAGE

The first stage involves identifying pertinent clinical problems and exploring AI methods for solving them. The medical field, as a whole, has clearly progressed at least this far. Computer programs, often rule-based, have served as "clinical decision support systems" in the ED for years, providing preliminary ECG readings, voice recognition for dictation, and checks for drug interactions and allergies. In the near term, machine learning-based AI algorithms will surely contribute more to this kind of decision support by, for example, helping emergency medicine clinicians interpret radiology studies when the radiologists are not available.^{[14-18](#page-9-7)} In certain reading tasks, the accuracy of AI systems is already close to that of radiologists.^{15,[19-24](#page-9-9)} At some institutions, AI algorithms are currently being used for prioritizing abnormal studies.^{[25](#page-9-10)[,26](#page-9-11)} For example, the ICH tool (Aidoc) helps rapidly detect intracranial hemorrhage.²⁷

Diagnosis and Management Using AI Models

AI systems will no doubt help clinicians with many kinds of diagnoses, as well as the prediction of clinical outcomes. Multiple AI products have already been approved for assisting with the diagnosis and management of acute ischemic stroke. They appear to have fair sensitivity and good specificity for large vessel occlusion^{[28](#page-9-13)} and reportedly help reduce the time to mechanical

Figure 1. A general schema for artificial intelligence programs. Programs can roughly be divided into rule-based algorithms, which calculate or predict based on hard-coded rules, and machine learning, which are "trained" based on data sets. Rule-based programs comprised most of computing until fairly recently. Many fields, including those that traditionally used "hard-coded" programs such as robotics, computational chemistry, and mathematics, now incorporate elements of both rule-based computation and machine learning. Neural networks, of which there are several subtypes, are themselves a type of machine learning, of which there are also many subtypes. Feed-forward neural networks process data unidirectionally from input to output, ie, without any backward flow or loops, whereas recurrent neural networks include such loops. The lists of categories and subtypes shown here are representative, not exhaustive. GPT, Generative Pretrained Transformer, LSTM, long short-term memory (model).

thrombectomy. 29 29 29 In addition, EDs have started incorporating more radiology-related AI technology into their practices. For example, Critical Care Suite (GE Healthcare) and HealthPNX (Nanox) look for pneumothorax on chest radiographs. Many other diagnostic or predictive models have also been developed, some of which are listed in the [Table.](#page-3-0) For example, machine learning algorithms have shown promise in identifying which patients with febrile neutropenia will develop multidrug-resistant infections $^{\rm 30}$ $^{\rm 30}$ $^{\rm 30}$ or which patients are likely to develop sepsis. $31-33$ A number of machine learning sepsis predictors have been implemented in US EDs, including Sepsis Watch^{[34](#page-10-0)} and the Epic Sepsis Prediction Model^{[35](#page-10-1)} (but see below). A good deal of machine learning research has been done on ED triage.[36-46](#page-10-2) At least one triage algorithm is being used in EDs as of this writing, 47 although validation studies are pending.

In addition, AI models are being built to make casespecific treatment recommendations, eg, antibiotic suggestions based on the clinical scenario, patient-specific factors, and local antibiograms. $48-51$

Types of AI Assistance in Clinical Decisionmaking

The choice of model for solving a particular clinical problem is important. There are at least 2 fundamentally different ways that AI programs can help clinicians make decisions: (1) solve a clinical problem with a "black box" model^{52}—ie, in which data pertaining to the clinical scenario are put in, and the recommended decision is generated, without any accompanying description of the underlying rationale; or (2) help clinicians formulate better clinical decision rules, prediction rules^{[53](#page-10-6)} or clinical practice guidelines.

Model interpretability. The latter is a decades-old ide[a54-56](#page-10-7) that has never come to fruition, but modern AI may help.^{[57](#page-10-8)} Clinical decision rules are based on clinical patterns, and although human beings and deep learning models are both good at pattern recognition, computers can be trained on enormous amounts of data that would not be feasible for humans to sift through. However, obtaining fundamental insights from machine learning programs can be difficult because it requires model interpretability.⁵⁸ This is the capacity of a model to reveal relationships between the features in clinical data—ie, the

Figure 2. The 3 stages of medical AI development. This framework reflects that put forward in 2023 by The National Institute for Standards and Technology^{[160](#page-13-0)} for risk management in AI development. It is used here in a broader context. Each stage is associated with developmental goals and barriers. AI, artificial intelligence.

input variables—and the clinical decisions that produce the best results and to do it in a way that humans can understand.

Some machine learning models have *intrinsic* explainability, meaning explanatory metadata naturally falls out of them. Examples are logistic regression,^{[59](#page-10-10)} simple decision-tree algorithms, ⁶⁰⁻⁶² and some Bayesian models.⁶³ So-called *explainable AI* has grown to be an active area of research over the last few years. $64-67$ For harder problems, larger, more flexible models tend to be more accurate but more complex and "opaque" or less easily interpretable.^{[68](#page-10-14)} Deep learning models, such as convolutional neural networks⁶⁹ and large language models, $3-10$ are very powerful,^{[70](#page-10-16)} but they tend to be opaque^{[71](#page-10-17)}—ie, they function as black boxes. In rough terms, deep learning models' predictions are akin to what has been called System 1 thinking in humans—quick, approximate, and unexplained. $72,73$ $72,73$ Rationales have to be drawn from these models externally, or *post hoc*, after they are trained,

normally with the help of some analysis tools (eg, see McKenzie et al, 74 2022). Extracting a buried clinical decision rule from a deep learning model post hoc is, therefore, very difficult, and some data scientists believe it will become infeasible as the models grow larger and more complicated.⁷

Relation to background knowledge. Because they are reductions of complex systems, human-comprehensible clinical decision rules derived from machine learning models—like any clinical decision rule—are approximate and, in a sense, "contrived." They cannot possibly reflect all the relationships present in the model,⁷⁵ just as commonly used clinical decision rules like the History, Electrocardiogram, Age, Risk factors, and Troponin (HEART) score^{[76](#page-11-1)} do not capture all the complexity of clinical scenarios. Some argue that what matters most in machine learning is a correct prediction, not an approximate underlying rationale. $77,78$ $77,78$

However, medical providers and patients want to understand the thinking that underpins medical decisions,^{[79](#page-11-4)} especially for problems that have not been well studied or situations where critical decisions are at stake, like risk stratification in serious illness, treatments with significant side effects, or distribution of scarce resources.^{[80](#page-11-5)} For example, a higher age raises the HEART score, and that corresponds well to our knowledge of coronary disease, but if, instead, it lowered the score, we would want to understand why and might suspect the model is wrong. An AI model using its own internally generated version of the HEART score rule without an accompanying explanation would not allow us to check the rule against our background knowledge in that way. From this perspective, the capacity to be explained or interpreted will be essential to the usefulness of clinical decisionmaking models in emergency medicine.

Researchers in Seoul used opaque machine learning methods to predict one minute in advance whether a child might become hypoxic while under general anesthesia during a surgical procedure.^{[81](#page-11-6)} The inputs—ie, the features the models used—were a few demographic and physiologic parameters, such as age and end-tidal $CO₂$. The models made accurate predictions, but they did not identify any risk factors for hypoxia. That would have been useful but would have required more computation, eg, rerunning the model predictions many times, leaving out some of the features each time (eg, age or fraction of inspired oxygen), and checking how those changes affected the model's accuracy. [82](#page-11-7)[,83](#page-11-8)

In that study, the model used about 10 features, so the authors could conceivably have done that kind of thorough analysis. However, some deep learning models use hundreds

ED volume and the matrix of the Milani et al^{[229](#page-14-17)} 11ani et al²²⁹ 2019 FFNN, ARIMA, fuzzy time series Internal

Disposition **Raita et al**³⁹ 2019 Various machine learning Internal Internal

ED patient flow **Pak et al²³⁰ 2021** Random forest and various

Hospital admission μ Hong et al³⁷ 2018 Logistic regression, deep

ED triage

Predicting:

Estimating ESI score in abdominal pain

Table. Studies of some emergency department-related clinical artificial intelligence models.

Internal, prospective

Internal

Internal

prospective

linear regression models

learning, gradient boosting

Farahmand et al 36 2017 Various machine learning Internal,

Chen et a^{43} 2020 Deep learning model Internal

Table. Continued.

Study objective—the clinical goal of the model; Authors, References—authors of the study and study citation; Year—the year of study publication; Type of model—the type of AI model used in the study; Validation—how the model was validated. "Internal" means the data set collected was used for both training and validation, usually by partitioning it into separate sections. "External" means the model was also validated with other, unrelated data (from sources external to the training data institution). "Prospective" indicates testing was done on new data from the same institution.

ARIMA, autoregressive moving average integrated model; CHF, congestive heart failure; ED, emergency department; ESI, emergency severity index; FFNN, feed-forward neural network; ICU, intensive care unit; LSTM, long short-term memory (model); RNN, recurrent neural network; TBI, traumatic brain injury. *Based on a Weibull-COX proportional hazard model.

or thousands of distinct features. Large language models, which have been used to try to predict the ED disposition based on triage notes^{[3](#page-9-2)} and to triage patients based on history of present illness alone, $84,85$ $84,85$ rate words on several hundred^{[4,](#page-9-5)[5](#page-9-19)} to thousands^{[86,](#page-11-11)[87](#page-11-12)} of characteristics or dimensions, which is what they use as features of language. Boiling down a black box model with that many features to show which ones, and which interactions between them, are important in a given problem remains a daunting analytical challenge.

The emerging role of large language models. Because the more advanced large language models such as GPT-4 often articulate rationales along with their answers to queries, it is hoped that they may eventually circumvent the interpretability problem through self-explanation.^{88[,89](#page-11-14)} This is an area of active research, $67,90-92$ $67,90-92$ but so far, the results have been mixed, as large language model-generated explanations are often implausible or inconsistent across related questions.^{[91,](#page-11-16)[92](#page-11-17)}

It also points to a third way that AI could help clinicians make decisions: by summarizing and presenting the pertinent data that has already been established regarding a given clinical question, 93 possibly with an accompanying differential diagnosis $94,95$ $94,95$ or list of treatment options. $96,97$ $96,97$ This idea is far from being fully realized in publicly available large language models, however. A recent study by Berg et al^{[98](#page-11-23)} indicated that although Chat-GPT was fairly proficient at generating preliminary differential diagnoses in straightforward ED cases, it could be inconsistent in its answers. Moreover, although large language models show promise in their ability to answer medical questions, 99-102 they often "hallucinate" incorrect information¹⁰³⁻¹⁰⁵ or otherwise fail to answer correctly¹⁰⁶⁻¹⁰⁸ or give proper medical advice.^{[109](#page-11-27)} A 2023 Stanford study^{[110](#page-11-28)} found that

although the responses provided by GPT-3.5 and -4 on clinical questions were, for the most part, unharmful, they correlated poorly with answers provided by an in-house informatics consultation service.^{[111](#page-11-29)} The development and use of large language models is currently in its infancy—as of May 2023, there were only 9 published articles relevant to emergency medicine^{[112](#page-11-30)}—but it will, no doubt, surge in the coming years.

MEASUREMENT STAGE

As described in the prior section, considerable research has been done in exploring and developing medical AI applications. However, these models need to be clinically validated to be of most use in real patient care settings. Many models perform better on internal tests—ie, on data related to their training data sets—than they do in realworld applications. An example is the underperformance in a 2021 study of the widely implemented Epic Sepsis Prediction Model.^{[113](#page-11-31)} As alluded to above, most clinical AI models have only been validated internally. In 2021, one review found more than 19,000 clinically related AI studies but only 41 randomized controlled trials, 114 and Yin et al 115 115 115 found only 51 studies in which AI made decisions in real-life clinical settings. This so-called "AI chasm" [116](#page-12-1),[117](#page-12-2) argues that the medical field, on average, currently stands near the beginning of the Measurement stage.

During the coronavirus disease 2019 (COVID-19) pandemic, machine learning methods were used to rapidly identify the Janus kinase inhibitor baricitinib as a potential anti-SARS-CoV-2 drug, 118 118 118 and the drug's effectiveness was validated in subsequent experimental $11\overline{9}$ and clinical $120-122$ studies. To realize AI's potential, emergency medicine will

need much more of that kind of validation of the basic research and clinical hypotheses generated by machine learning programs.

Data Set Quality

An array of barriers confronts the validation of clinical AI. A number of them involve patient data: (1) Data fragmentation. Many patients' medical information is scattered across a number of hospital systems. (2) Data locality. Algorithms trained on data from one hospital system or geographic area may not be applicable in another system or area. 123 (3) Data representation. Fewer data exist for certain populations, eg, pediatric patients.^{[124](#page-12-7)} (4) Data errors and ambiguities. For example, not all radiology readings (done by humans or otherwise) are correct, 125 125 125 and models trained on them inherit the errors. [126](#page-12-9)

There are also technical issues with databases. For instance, clinical data exists in many different formats, and the reading/analysis software has to handle them all. 127,128 127,128 127,128 127,128 In addition, data sets are often biased. Current genetic databases, for example, contain data mainly from patients of European descent.^{[129](#page-12-12)} Machine learning algorithms are particularly vulnerable to misrepresentation bias because they will use whatever data features they are allowed to. For example, a COVID-19 prediction model based on radiographic studies failed because it was trained partly on ICU cases, so it learned that patients who were lying down were more acutely ill, 130 which is, of course, true but unhelpful.

Another difficulty lies in the nature of clinical diagnosis itself. Details like the general impression (eg, the patient "looks terrible") are often crucial to proper ED management, but medical providers often do not record them in the electronic medical record for capture in patient data sets. Conceivably, we could video record all patients at presentations to teach our computers to encode general impressions, but this, of course, raises patient privacy issues. Video recording or photography of ED patients, usually for educational or documentation purposes, is sometimes done, 131 as is video monitoring of inpatients,[132](#page-12-15)[,133](#page-12-16) but images and recordings are currently subject to Health Insurance Portability and Accountability Act (HIPAA) restrictions and generally require patient authorization for use in research.¹³⁴

Privacy

More generally, whose data will be made accessible to researchers? If not everyone's, then should access be made voluntary? That may introduce self-selection biases.

Moreover, offering citizens financial incentives for their data raises both ethical and political concerns.

Many institutions and hospital systems already have their own patient data warehouses.^{[135-137](#page-12-18)} Moreover, there are large patient data networks, like the Patient-Centered Outcomes Research Network (PCORnet)^{[138](#page-12-19)} and the Accrual to Clinical Trials (ACT) Network, 139 which is National Institutes of Health-funded, that contain data on tens of millions of Americans. These data systems make inroads toward solving the problems of locality because they cover large areas and fragmentation because they aggregate data, but they have varying levels of patient privacy¹⁴⁰ and security.

The United States has traditionally had a more laissezfaire approach to corporate use of personal data than Europe, $141,142$ $141,142$ although large data security breaches and the rise of AI seem to be spurring changes. Data privacy in the United States is covered under HIPAA, the Federal Information Security Management Act, the Gramm-Leach-Bliley Act, and several other laws. There are also various disconnected laws at the state level.^{[143](#page-12-24)} Four states (California, Connecticut, Colorado, and Virginia) did pass general data privacy laws in 2022-2023 that contain provisions governing automated decisionmaking, $144,145$ $144,145$ a regulatory term that includes AI algorithms.

The great research benefits of feeding large swaths of clinical data into machine learning models may ultimately overwhelm people's privacy concerns and motivate solutions to other problems. Organizations have already developed methods for "anonymizing" patients' personal data, 146 and the reading abilities of large language models may circumvent the problems posed by differing patient data formats. 147

Regulatory

Despite the United States Food and Drug Administration's (FDA's) long-time involvement with computer-related medical devices,^{[148-150](#page-12-29)} the overall regulatory regime for AI products is still in its formative stages, with regulators scrambling to keep pace with rapid changes in the field. In 2017, the FDA launched a precertification program meant to streamline the approval of digital health applications (called Software As a Medical Device), such as mobile phone-based symptom checkers, but the program failed because of the speed of innovation in this area. 151 Smartphone apps are becoming increasingly popular with consumers and prescribed by clinicians. They obviously pose risks if they give faulty results or advice, which is why early AI-related symptom checkers tended to be risk-averse.^{[61](#page-10-32)} A

2022 study suggested that the apps have become more specific but less sensitive, and their overall accuracy remains similar to that of laypersons.^{[152](#page-12-31)} Some studies have suggested improved outcomes with these apps,¹⁵³⁻¹⁵⁶ and although they are not yet commonly prescribed from the ED, that is likely to change.

The Federal Trade Commission and The National Institute for Standards and Technology (NIST) have laid down some ground rules for commercial AI products, including ones ensuring that the results of AI algorithms are explainable to consumers, $157,158$ $157,158$ but as of this writing, both bodies are still formulating their reliability, accuracy, and safety guidelines/regulations^{[159](#page-13-3)[,160](#page-13-0)} and NIST's AI Risk Management Framework is nonbinding.^{161[,162](#page-13-5)}

MANAGEMENT STAGE

Once AI-related medical tools have been developed and validated, they need to be implemented or deployed, ie, integrated into daily clinical workflows and managed. If and when this is achieved for enough applications, it is conceivable that AI will drive, or at least guide, the entire clinical process.^{[163](#page-13-6)} Clinicians may eventually come to rely on AI algorithms,^{[164](#page-13-7)} even if they have become so internally complex as to make the rationales for their recommendations practically impossible to decipher.

No one really knows what medical diagnosis and treatment will look like in this management stage of medical AI development, but medicine in general will likely be more preventative, detecting more conditions before they are clinically apparent.^{[165](#page-13-8)[,166](#page-13-9)} Still, there will no doubt be accidents and injuries, as well as unexpected infections, thromboembolic events, and inflammatory conditions, so emergency medicine services will likely continue to fill a need. One can reasonably surmise emergency medicine will involve more embodied AI, including robotics, 167 computer vision, natural language processing, and speech recognition—ie, computers interacting with their environment, as in embodied conversational agents.¹⁶⁸

However, as described below, there are many obstacles to the successful deployment of AI systems in medical settings, including medicolegal, regulatory, technical, and social/philosophical ones.

Medicolegal

If an AI's reading of a radiograph is in error and causes a bad clinical outcome, is the software developer liable? The treating clinician? The hospital that purchased the software? If not, then who is? Incorrect suggestions by AI systems can degrade the quality of clinical decisions.^{[169](#page-13-12)} Although the

FDA issued its first approval of a software-enabled medical device in 1995, $\frac{148}{1}$ the case law in this area has not yet been well developed.[170](#page-13-13) In related areas, the "learned intermediary" doctrine 171 has generally held that manufacturers and pharmaceutical companies relieve themselves of liability by disclosing to the physician the risks of the device or drug. By this principle, software developers would not be liable for incorrect diagnoses or recommendations made by an AI that led to poor outcomes, provided the risks were disclosed beforehand. Courts have been reluctant to subject software developers to product liability law, especially in health care.^{[170](#page-13-13)[,172](#page-13-15)} As pointed out by Price et al, 173 because current tort law rewards following the standard of care, liability concerns encourage physicians to avoid using AI to make patientspecific decisions that might deviate from a broader standard, thereby negating the potential advantages of AIenabled personalization of care. Some advocate for more AI developer liability, arguing that sophisticated AI systems possessing some level of autonomous thinking and giving medical advice should be held to a higher legal standard than, say, a heart valve. $174,175$ $174,175$

Technical/Logistical

The compressed time frames in emergency medicine place special demands on AI diagnostics and treatment recommendations. For example, a tension pneumothorax is a clinical diagnosis made rapidly by history and physical examination because there's often no time for anything else. Timely AI diagnosis and advice in cases like this would require sensors (eg, biomechanical, 176 electrochemical, 177 177 177 and ultrasonographic 178) to gather and process the initial data within the first minute or two. Other examples of situations requiring AI timeliness in the ED would include deciding whether or not to treat with thrombolytics, intubate a patient, perform an emergency cricothyrotomy, administer uncross-matched blood, or transfer a hypotensive patient to the radiology suite. Further, ED time constraints make accuracy a necessity in AI recommendations, as emergency medicine clinicians would need to trust them on the spot. This distinguishes the implementation of AI-based clinical decision support systems in the ED from that in, say, oncology, where virtual tumor boards have the time to meet and discuss the validity of AI recommendations for individual patients.^{[97](#page-11-22)}

Model Drift

Even if a machine learning model is very accurate when it is first deployed, its performance will often deteriorate over time because of changes in real-world data—eg, patient

demographics or disease pathology—relative to its training data 1^{79} or changes in the data's context of use.¹⁸⁰ In an example of this "AI aging"^{[181](#page-13-24)} phenomenon, machine learning models developed before the COVID-19 pandemic to predict admissions from the ED^{182} ED^{182} ED^{182} or trigger sepsis alerts¹⁸³ saw a large increase in false positives during the pandemic. Thus, many models need periodic updating or validation. However, because they are usually proprietary commercial products (refer to FDA list¹⁵⁰ and Alaskar et al^{[184](#page-13-27)}), EDs and hospitals have limited control over them. Open-source development $117,185$ $117,185$ might allow institutions to update models more frequently as well as train them on local data. In addition, models that are more adaptable to, or tolerant of, data set shifts are in development.^{[180](#page-13-23)[,186-188](#page-13-29)}

Reasoning Ability

A key determinant of how far AI can advance as a medical research and clinical decision-making tool will be how well it can reason. Much of medical decision making involves common sense, a form of reasoning. A patient with bilateral upper extremity injuries will likely be incapable of using crutches (eg, for his/her sprained ankle), and an AI engine should be able to recognize that, despite the paucity of published clinical trials on the question. Formulating sensible mechanisms of disease involves multiple forms of reasoning, as does interpreting opaque machine learning models.

Although deep learning models are based on something like System 1 abilities—a knack for recognizing patterns that is critical for hypothesis generation^{[189](#page-13-30)}—reasoning in AI algorithms would be more akin to System 2 thinking in humans, which is analytic. Scientific inquiry, $190,191$ $190,191$ diagnosis, 192 and theory building $193,194$ $193,194$ require both intuition and analysis acting in concert.

As of this writing, publicly available deep learning AI models can do some reasoning—GPT-4 apparently scored in the 88th percentile on the Law School Admission Test^{[195](#page-13-36)}—but it is currently limited and errorprone, $196,197$ $196,197$ especially in areas like common sense.^{[198](#page-14-19)} These models currently mimic the reasoning process by recognizing the statistical features of a particular problem and constructing answers from that rather than using transferable, explicit rules of logic.^{[199](#page-14-20)} Because the construction of accurate, cogent, and humancomprehensible explanations of a model's results involves reasoning, advances in this area will likely have a direct bearing on the ability of large language models to selfexplain, which in turn could increase their utility in the ED and other areas of medicine.

Whether "Black Box" Will Ultimately Be Enough

Some believe that the current "intuitive" capabilities of AI, if taken to the extreme, will eliminate the need to design System 2-like analytical abilities into the models. They point to the Universal Approximation Theorem,[200](#page-14-21),[201](#page-14-22) which says that a neural network if it is large enough, can approximate any function to any arbitrary degree of accuracy. In principle, this means that if one had enough relevant data, a large enough model, and enough time and computational resources, one could arrive at a sufficient answer to just about any clinical question. So, if deep learning algorithms could predict the optimal course of action in every possible clinical situation, would it matter that the programs didn't really "understand"—in the sense of being able to articulate reliable rationales—how they arrived at their decisions?

As of now, patients and clinicians would clearly reject the notion of machines making all the life-and-death treatment decisions without any human involvement. The more critical the decisions and the more serious the conditions for which we are using AI, the more important interpretability would seem to be. However, one supposes that with enough time, familiarity, and technical advancement, humans would someday learn to trust AI recommendations^{[164](#page-13-7)} even if we did not understand them or could not verify accompanying explanations, as odd as that may now seem.

In that event, the opacity of the models would make it more challenging for clinicians to stay in the decisionmaking loop. An AI's estimate of patients with trauma chances of survival as 78% with a chest tube and 33% without it would likely be very accurate because it would be tailored to that specific clinical scenario and patient. However, if the clinician expected the opposite advice, the absence of a verified explanation would likely prove confusing.

Who and What Will Drive

Presumably, in such a future world, patients would still make the decisions, supported by professional advice and discussion, but would be very heavily influenced by AI recommendations. The American Medical Association prefers the term *augmented intelligence* over artificial intelligence to stress that computers are assisting human beings rather than replacing us. 202 But if AI engines are better at a certain task than clinicians are, there will probably be a tradeoff between our level of involvement and the medical system's overall performance on that task. This is a general AI problem. If selfdriving automobile technology advances to the point where an integrated network of self-driving cars dramatically reduces the

number of car accidents, $203,204$ $203,204$ human driving may be restricted²⁰⁵ (see [Summary Table\)](#page-8-0).

Summary Table. A few take-home points from this discussion.

Key Ideas

- Artificial intelligence (AI) has the potential to transform many aspects of emergency medicine, from diagnosis and treatment of conditions to management of patient flow.
- Although many AI algorithms have been developed and internally tested, there has been a paucity of clinical validation to date.
- The most powerful AI methods, such as deep learning models, tend to be "opaque," so the best answers AI can give us may not be accompanied by verified explanations.
- Large language models, such as the GPT series, promise to be highly useful in emergency medicine, but their development is still in its early stages, and they are currently error-prone.
- Many important questions surrounding medical AI have not yet been answered, such as who is liable for errors caused by AI systems and how the technology will be regulated.
- When medical AI applications have become sufficiently advanced, there will likely be a tradeoff between the level of clinician involvement and the efficiency of the medical system, at least with regard to certain tasks.

GPT, Generative Pretrained Transformer.

Efficiencies created by AI systems could have a material result on ED and other hospital staffing needs within the next decade or two. A Goldman Sachs analysis estimated that 28% of tasks in health care are exposed to AI automation.²⁰⁶ McKinsey & Co estimate that about a third of medical provider tasks are automatable^{[207](#page-14-28)} and that, by 2030, AI systems could free up about 12% of physicians' and surgeons' hours and 8% of nurse practitioners' hours.^{[208](#page-14-29)}

Still, it is likely that clinicians will retain a role in decisionmaking long after that. The application of clinical evidence to a particular case usually involves some degree of expert opinion to handle factors that lie outside of the prescribed guidelines. Even with advanced AI generating the recommendations, that will likely remain the case. Some variables probably will not be reflected in training databases, such as an individual patient's feelings and preferences, as well as practical, idiosyncratic, or situational factors. For instance, the patient may be on a novel or experimental medication that makes the recommended treatment unnecessary or contraindicated. Sometimes, patients refuse chest tube placements, even if they may prove crucial to their care and outcome, because they involve an invasive procedure that can be painful.

As to scientific advancement, if more powerful machine learning methods make the prediction problem easier to solve than the insight problem, in the future, basic medical understanding may lag clinical decisionmaking. That is not to say that we now thoroughly understand everything we do in clinical medicine—we do not. For example, we commonly use many drugs, including lithium,^{[209](#page-14-30)} acetaminophen,^{[210](#page-14-31)} and levetiracetam, 2^{11} for which the mechanism of action is poorly understood. However, for the most part, theory and concepts drive science. Our findings in the clinic and the laboratory either validate or disprove not only the study hypothesis but also the underlying theory. In the future of machine learning, one might anticipate there will be a paradigm shift, in which the latter part of that will be missing. Scientific knowledge will no doubt run much deeper than it does today, and the new, effective treatments produced for patients will still be good for them, but those advances may be sparked by pattern matching that is not initially understood.

In conclusion, AI systems and machine learning models, in particular, have made great strides in their predictive abilities and demonstrated enormous potential as research and clinical tools. AI algorithms being developed to make diagnostic, prognostic, or therapeutic predictions in the ED or other clinical settings need to be validated in those settings before they can be helpfully integrated into daily workflows. This process, currently in its early stages, faces many technical, legal, logistical, social, and regulatory hurdles but promises to be transformative.

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